Best Est. ROI Enterprise

Best Meets Requirements Enterprise

High Performer Enterprise

Easiest To Do Business With Enterprise

Easiest Admin Enterprise

Best Support Enterprise

Users Most Likely To Recommend Enterprise

Easiest Setup Enterprise

# Accelerate Digital Adoption & User Training

VisualSP is an in-app Digital Adoption Platform (DAP) that boosts employee adoption & competence with just in time learning®, while reducing support tickets and user confusion.

VisualSP®

**50% Fewer** Support Tickets

**3X Faster** End User Onboarding

**$6+ Million** Saved in Productivity

## A Digital Adoption Platform for Enterprise Apps

No matter which web application your users are in, VisualSP is there to guide them step-by-step with in-app contextual experiences, so users can easily overcome hurdles with in-the-moment training and support.

### VisualSP for Microsoft

We are Microsoft experts and have built deep integrations with Dynamics 365, Microsoft 365 & Power Apps.

### VisualSP for Any Web App

Our Digital Adoption Platform (DAP) is compatible with any browser-based web application.

**Trusted By 200+ Companies To Empower Employees**

HYATT · REVLON · ORAU · Deloitte. · Jones Lang LaSalle · VISA · ACS Chemistry for Life · Caltech · LOCKHEED MARTIN · Raytheon · NCBA



Our modern workplace journey has taken a couple of years and we knew the tools were out there, but our users appeared confused and adoption was suffering. Support tickets for how-to's were at an all-time high and that is where VisualSP came in. VisualSP has given my team their time back to prioritize other projects and strengthen our organization.

**Chris Reynolds** - Head of System Development and Application at NHS UK

## The Visual Support Platform

VisualSP is more than a DAP (Digital Adoption Platform)—it's a full-featured just in time learning® and contextual support platform built to help employees be more productive, engaged and self-sufficient in all your web apps.

### Guided Walkthroughs

Easy to create step-by-step interactive walkthroughs that guide users through each step of a complex process.

### In-App Messaging

Show important information to your users directly inside the app they are using. No more sending mass emails.

### Inline Help

Easy to find in-context help using inline icons, links, buttons and invisible launchers overlaid on top of your enterprise applications.

### Training Videos

Present training videos and tutorials directly to users in their environment when they need help.

### Alerts & Notifications

Show important alerts and must-see notices in a popup window or banner in any of your web applications, making them impossible to miss.

### Analytics

Learn how VisualSP is helping users find the support they need. Full usage reporting, including tracking hours saved and your exact ROI.

My favorite part about VisualSP is the context sensitivity of the application. It knows who a user is, where they are and what kind of access they have within the application to be able to deliver specific instruction to that user in the time that they need it. The flexibility to be able to customize the VisualSP interface to be able to deliver our own content is also a big win.

**Lynley Hipps** - Support Manager at TSYS



VisualSP®

Just-in-Time Learning®

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