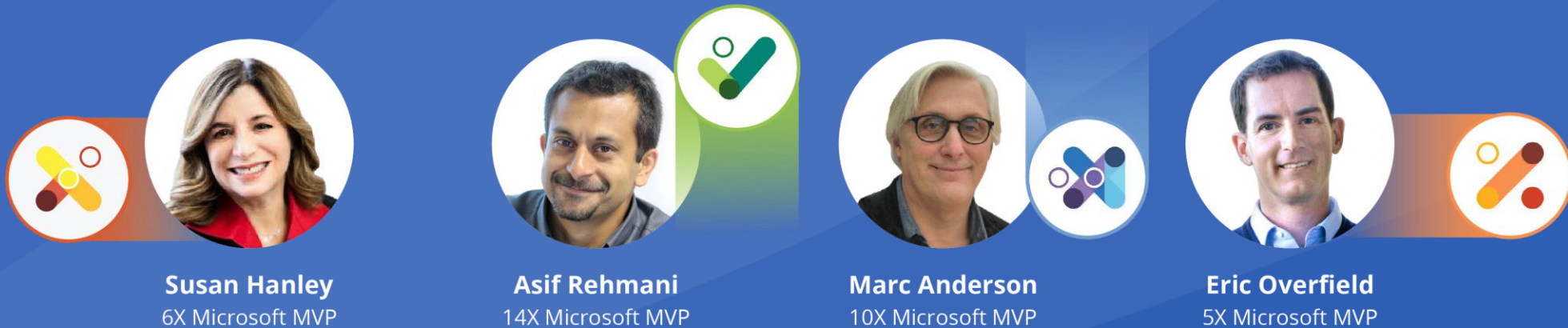


Microsoft Viva

Overview, Predictions & LIVE Q&A



Wednesday, March 10th at 1:00 PM ET / 10:00 PT



Agenda

○ Meet the Panelists

Viva CONNECTIONS

- Susan Hanley, 6X Microsoft MVP

Viva TOPICS

- Marc Anderson, 10X Microsoft MVP

Viva LEARNING

- Asif Rehmani, 14X Microsoft MVP

Viva INSIGHTS

- Eric Overfield, 5X Microsoft MVP

○ Live Q&A



Housekeeping + Q&A

- **Questions:** Please add your questions in the Q&A panel throughout the webinar.
- **Social:** Follow and connect on social @VisualSP #MSVivaLearning
- **Survey:** For a chance to win a **\$50 Amazon gift card**, take the 1 min post webinar survey.





Use *Contextual Microlearning* to achieve User Adoption

Plug and play context sensitive microlearning available to your users in-context of their Microsoft 365 apps



SharePoint



MS Teams



OneDrive



Planner



SaaS web Applications

2+ million users worldwide
25%+ reduction in support tickets
Increase in user satisfaction



Meet the Panelists

A horizontal graphic featuring four panelists. Each panelist's name and Microsoft MVP count are listed below their circular portrait. The graphic is decorated with various icons: a yellow and red 'X' icon, a green checkmark icon, a blue and purple 'X' icon, and an orange and red 'X' icon. The background consists of light blue and orange horizontal bands.

Susan Hanley
6X Microsoft MVP

Asif Rehmani
14X Microsoft MVP

Marc Anderson
10X Microsoft MVP

Eric Overfield
5X Microsoft MVP



POLL #1



Viva CONNECTIONS

Susan Hanley

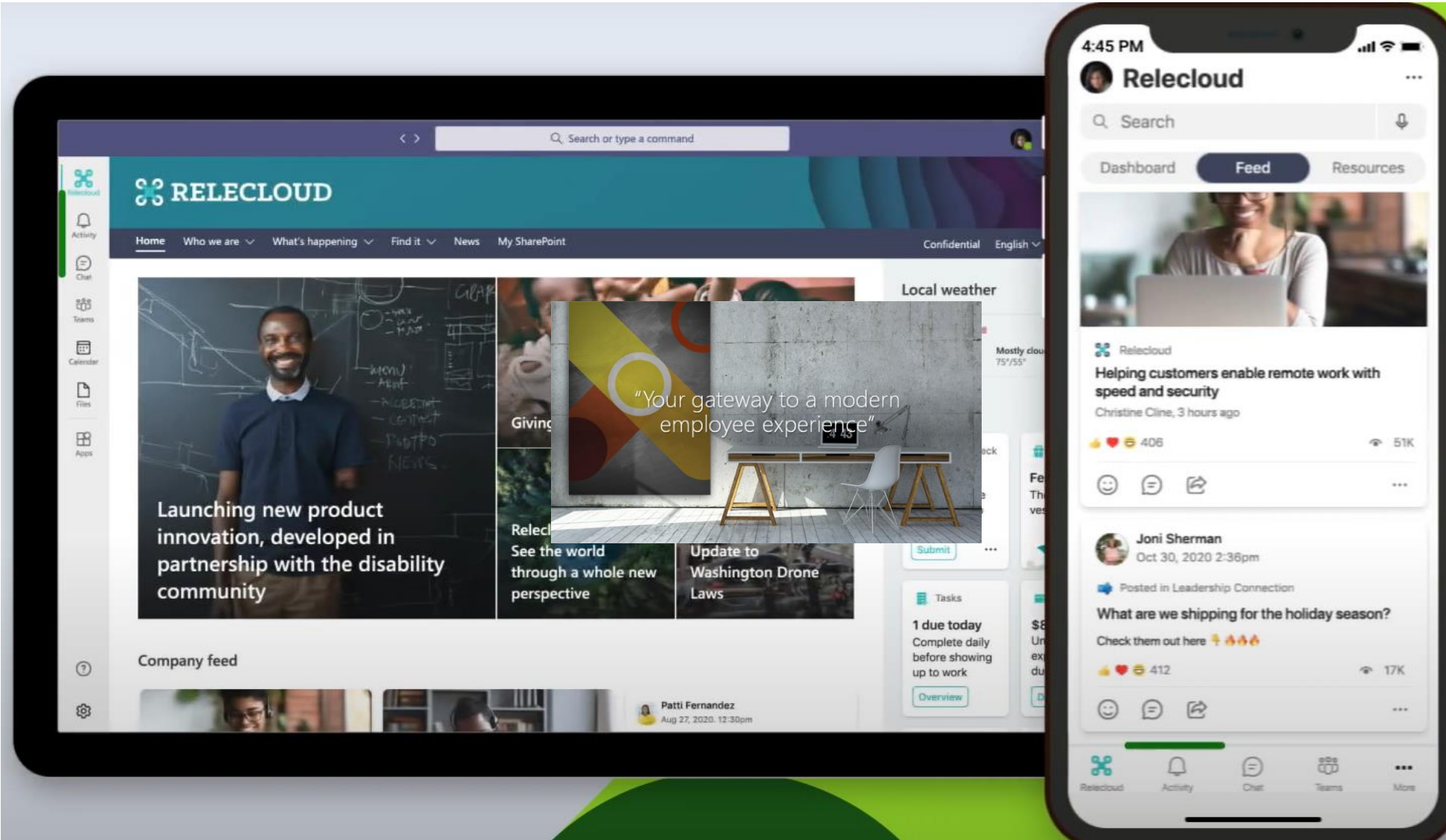
6X Microsoft MVP

President, Susan Hanley LLC



“Your gateway to a modern
employee experience”







Microsoft Viva MSW interface showing navigation and content cards.

MSW Discover, engage, share

Watch Microsoft Ignite key segments from Scott Guthrie and others

Learn more about the future of tech

Microsoft Mesh shows off our vision for the future of virtual and mixed reality

Share on social →

We're making it easier for customers to get rid of passwords

Share on social →

Watch Satya on five key attributes that will drive innovation from the cloud

Share on social →

- Ubiquitous and decentralized computing
- Enterprise data and intelligence
- Empowered creators and communities everywhere
- Economic opportunity



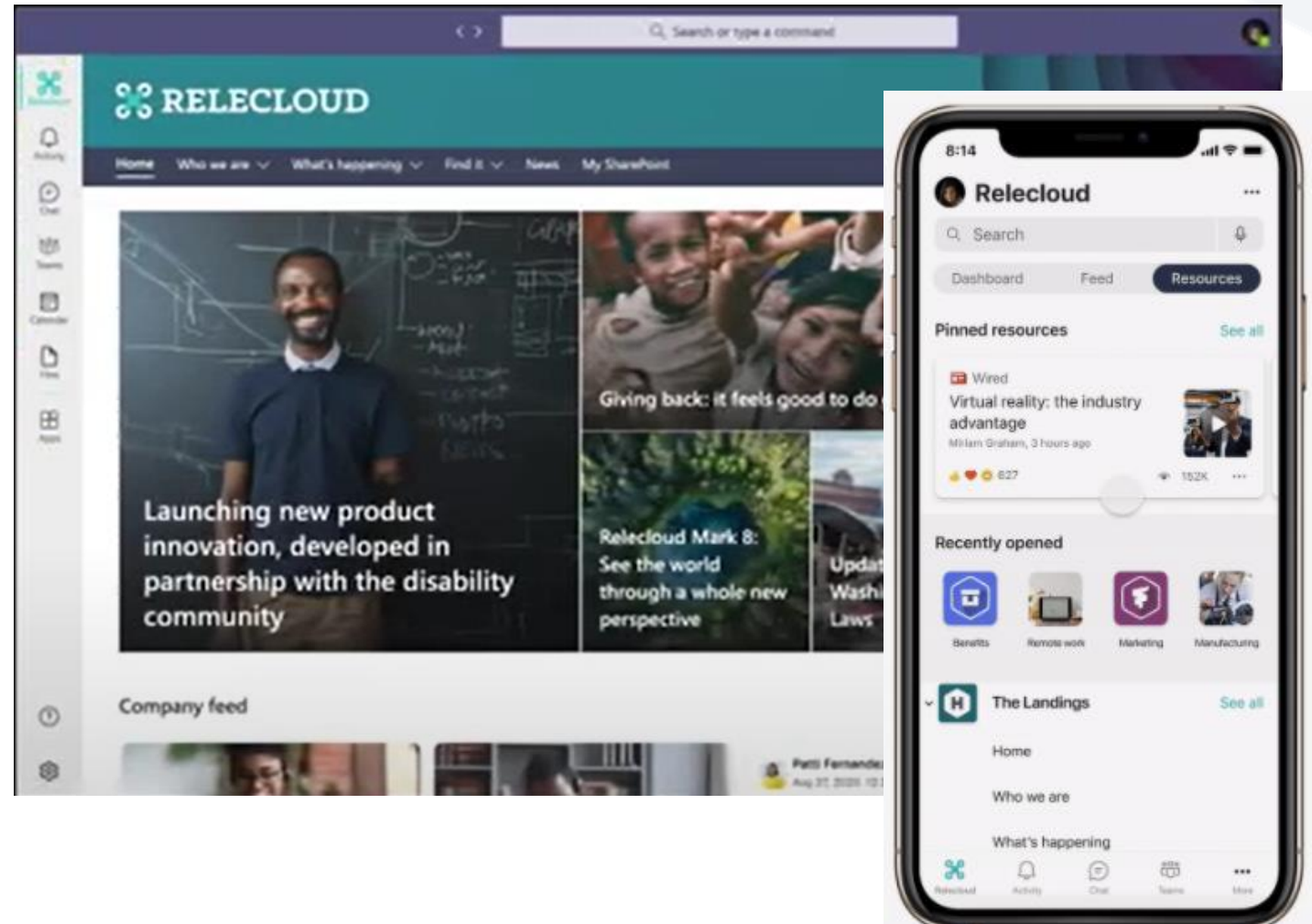


Three Experience “Pivots” | Resources



Resources

- SharePoint app bar – so you need a Home Site
- Curated global navigation links
- Dynamic content including News, Frequent Sites, & Recent Documents



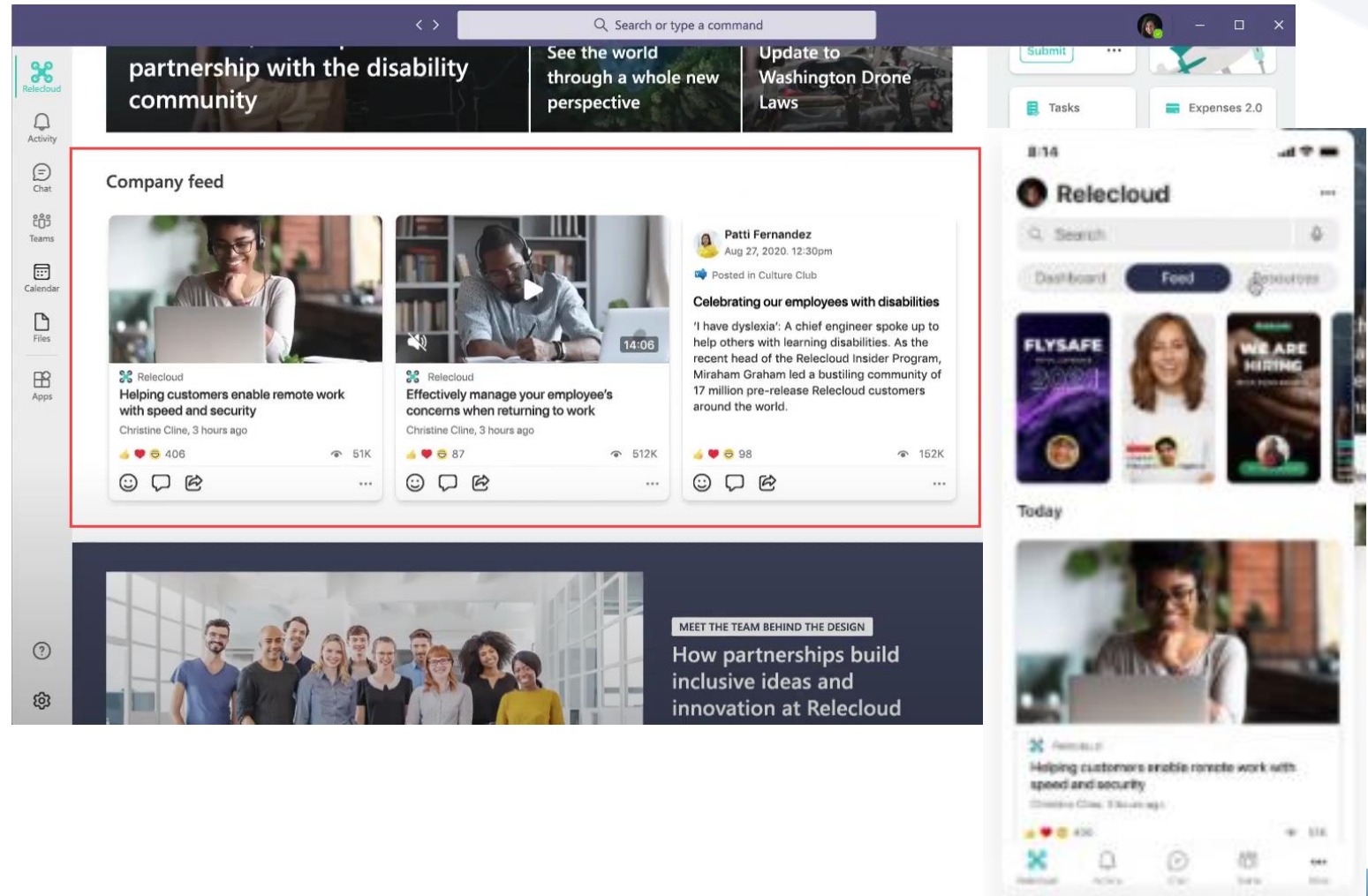


Three Experience “Pivots” | Feed



Feed

- Announcements from Yammer, Teams and SharePoint News in one place
- Curated, targeted, & AI-driven





Three Experience “Pivots” | Dashboard






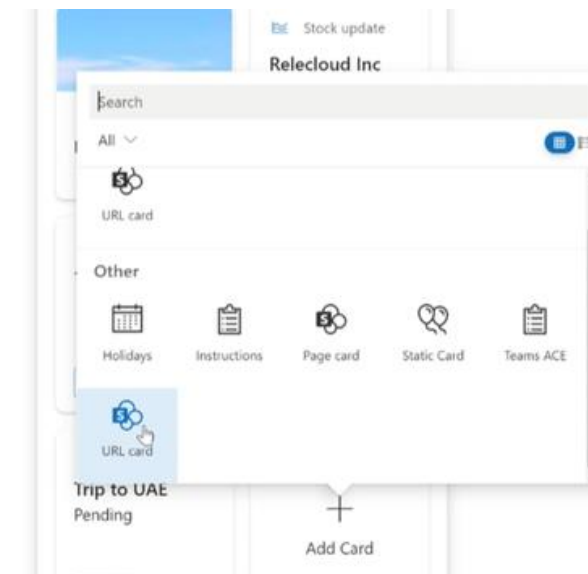
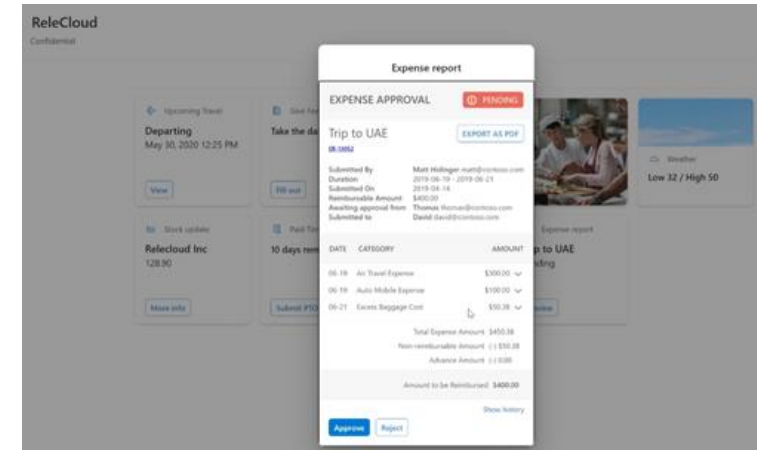
Dashboard

- Where employees get access to the apps they need to complete tasks & find content – in the form of “cards”
- Designed for mobile but available in the desktop as well
- Cards can be targeted using audiences

The image displays two views of the Relecloud dashboard. The top view is a desktop browser window showing a navigation bar with the Relecloud logo and a search bar. Below the navigation bar is a sidebar with icons for Activity, Chat, Teams, Calendar, Insights, Learning, and Topics. The main content area features several cards: a large card for 'Launching new product innovation, developed in partnership with the disability community', a card for 'Giving back: it feels good to do good', a card for 'Relecloud Mark 8: See the world through a whole new perspective', and a card for 'Update to Washington Drone Laws'. A 'Dashboard' widget is highlighted with a red box, containing a 'COVID Check' section with 'Stage 2' and 'Answer before showing up to work', and a 'Tasks' section with '1 due today' and 'Complete daily before showing up to work'. The bottom view is a mobile phone screen showing a similar dashboard with 'Shifts', 'Health check', 'Multi Prepay', 'Stock', and 'Communication' cards.

What's new-ish?

-  Branded destination in Teams Desktop and Mobile – you choose the brand, the icon, and the name (formerly known as the "home site app in Teams")
-  Framework for line-of-business integration – URL links, images, Teams apps, SPFx apps – with a simple editor for non-developers
-  New strategy for mobile experiences – some experiences are designed to be **mobile-first and mobile-native** – so you will have apps designed to align to the delivery platform – desktop or mobile





Viva Connections Predictions

You want it – and **SharePoint is not going away** – and it's already included in your existing Microsoft 365 and SharePoint license

Make sure you are ready

- Upgrade to SharePoint online
- **Deploy a home site** for your organization – which means you want an intranet based on a good understanding of your users and the experiences and tasks they need with a great IA
- Start thinking about the **audiences** you will need to target communications and apps
- Launch Yammer communities to add engagement to your intranet

More capabilities will be added over time – choose the ones that meet your outcome goals!





Roadmap: Culture and Communications

Available now

SharePoint

- SharePoint App Bar & Global Navigation

Yammer

- Community Notifications in Teams
- Community Insights
- New Yammer Tab for Teams
- Share SharePoint news to Yammer
- Inclusive Reactions
- New Yammer Embed

Microsoft Stream

- Teams Meeting Recordings moved to OneDrive and SharePoint
- CDN support for video playback in OneDrive and SharePoint

Available soon

Viva Connections

- Teams desktop experience

SharePoint

- Site Templates
- Continued portals and pages innovation, including new images capabilities, page authoring improvements and audience targeting improvements

Yammer

- Q&A in Teams Meetings
- Interactive Yammer Digest
- Live Event Insights
- New Yammer desktop (Progressive Web App)
- Data Retention (Public Preview)

Microsoft Stream

- OneDrive and SharePoint video playback quality and scale
- Stream Web App
- Migration tool early preview

Later this year

Viva Connections

- Teams mobile experience

Yammer

- Post on behalf of a user
- Upvote answers
- Nested replies
- Conversation Insights

Microsoft Stream

- Improved video analytics – viewership heatmap

Also coming later this year: Boost news in the feed (announced at Ignite 2020)



Viva TOPICS

Marc Anderson

10X Microsoft MVP

President, Sympraxis Consulting





Viva Topics




Objective: Automatically **organizes content and expertise** across your organization, making it easy for people to **find information** and put knowledge to work.

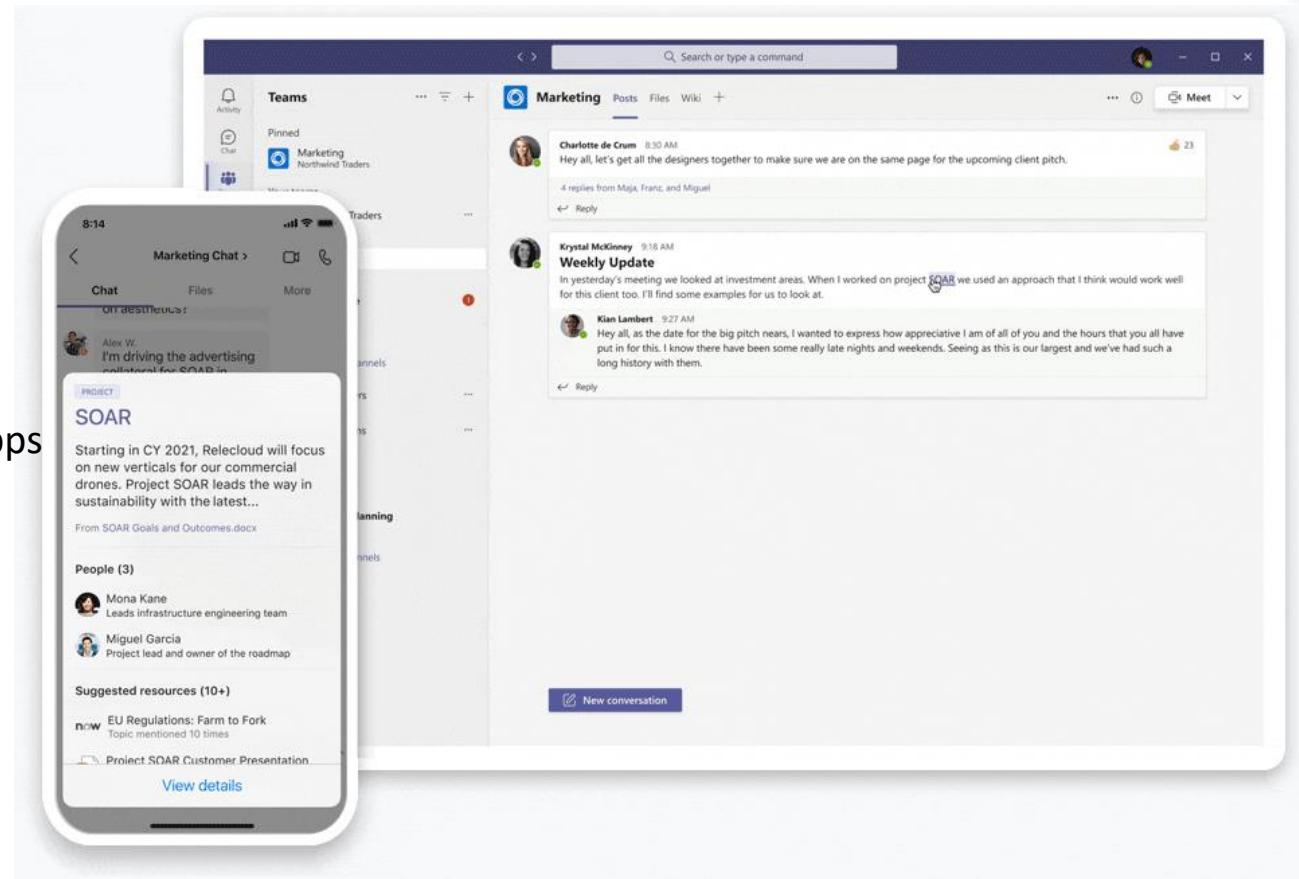
Components:

Topic Card

Automatically display topic cards across Microsoft 365 apps to discover knowledge in the context of your work.

Topic Center

-  Automatically identified topics
-  Connect topics
-  Build topic pages



Learn more: <https://docs.microsoft.com/microsoft-365/knowledge/>



The Core = Topic Card

Community

Mike Gilronan pinned you to the list of people

[View details](#)

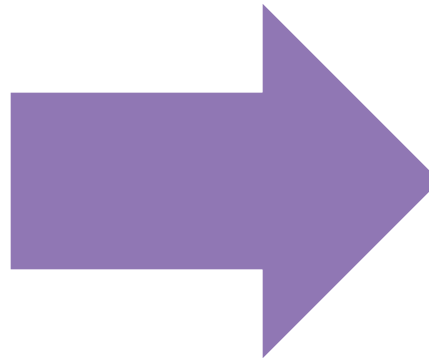
Alternate names: SharePoint Community...

Your connection

MVP, Community OG, Community Docs trustee

Activity

- People viewed this topic 19 times in the last 7 days
- Mike Gilronan modified the topic page on 3/2/2021



Community

Alternate names: SharePoint Community, User Groups, Blogging, Speaking Engagements, PnP
 From [Mike Gilronan](#) February 25

At Sympraxis we believe that it's important to not only be constantly learning new things but to share that knowledge with others. We are all contributing members to our local and not so local community. You will find us speaking across the globe sharing our passion for technology as well as working on many different community initiatives. We are passionate about our work and we love what we do. If you happen to be attending any of the conferences where we are speaking, please come say "Hi."

Updated by [Mike Gilronan](#), February 25

Pinned people

 Mike Gilronan Ask, Sympraxis ringleader, speaker, occasional blogger, assist with...	 Marc Anderson Co-Founder & President MVP, Community OG, Community Docs trustee	 Todd Klindt SharePoint Consultant MVP, Speaker, blogger, active and avid	 Julie Turner Partner MVP, PnP Core Team, UG leader
 Emily Mancini Architect MVP, Maturity Model Trustee, Community Docs contributor	 Derek Cash-Peterson Principal Architect Speaker, UG Leader		

Related topics





Preparing for Topics

Revisit your information architecture

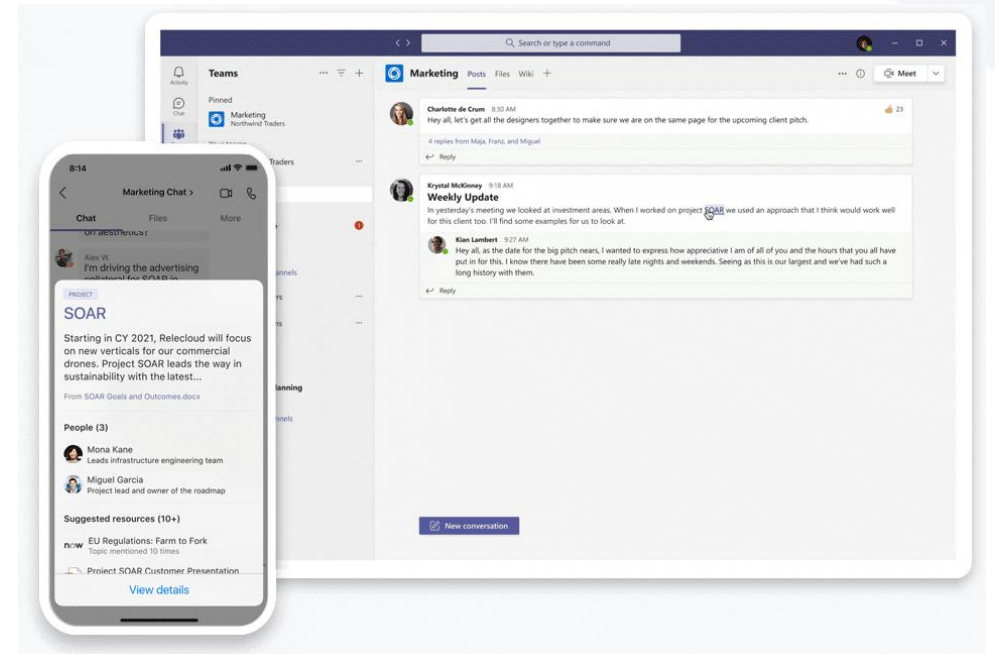
- Enterprise-level terminology in the term store
- Use the same content types across site collections
 - PnP Provisioning Templates*
 - Site Designs*
- You're not off the hook for good IA

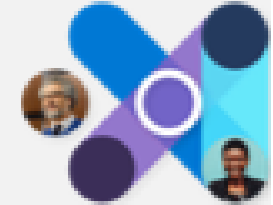
Understand Licensing: \$5 per month per user*

*Requires Microsoft 365 F1, F3, E3, A3, E5, A5, Office 365 F3, E1, A1, E3, A3, E5, A5, Microsoft 365 Business Basic, Business Standard, Business Premium, or SharePoint K, Plan 1, or Plan 2 license to be eligible for Microsoft Viva Topics.

Prepare for Topic Governance

- Topics Permissions: <https://docs.microsoft.com/en-us/microsoft-365/knowledge/topic-experiences-user-permissions>
- Include or exclude specific sites: <https://docs.microsoft.com/en-us/microsoft-365/knowledge/topic-experiences-discovery>
- Control visibility: <https://docs.microsoft.com/en-us/microsoft-365/knowledge/topic-experiences-knowledge-rules>





Knowledge and Content Services Roadmap 2021

	Experiences	Foundation	Language support	Clouds
Viva Topics	<ul style="list-style-type: none"> GA of v1 Topics in Microsoft Search in Bing Topics in Yammer and Teams - Preview Resolve topic name similarities Topic management metadata Support for extended topic types 	<ul style="list-style-type: none"> Graph connected content available for knowledge indexing Shared components for topics API in Microsoft Graph 	<ul style="list-style-type: none"> Extended language support French, German Spanish 	GCC availability (unlikely GCC High/DoD)
SharePoint Syntex	<ul style="list-style-type: none"> Extractors position awareness Dynamic explanation templates Search within training files Retention label support for Form Processing Add MMS columns to modern view 	<ul style="list-style-type: none"> New pre-built models Model management Community models & scripts APIs Microsoft Graph Scripts for batch ops 	<ul style="list-style-type: none"> Extended language support French, German, Italian, Spanish 	GCC availability





Predictions for Topics

- Viva Topics is a v1 release right now - there are bugs and the UI isn't fully functional
- The longer the engine runs in your tenant, the more it will learn. More and more will show up without us doing anything.
- Initially, not much value for smaller organizations
- In a few years, this will feel like it's always been there and we won't be able to imagine what life was like without it
- Microsoft is 5-10 years ahead of many organizations here (as usual!)



Viva LEARNING

Asif Rehmani
14X Microsoft MVP
CEO, VisualSP





What's the need for Viva Learning?

(and why You should care...)

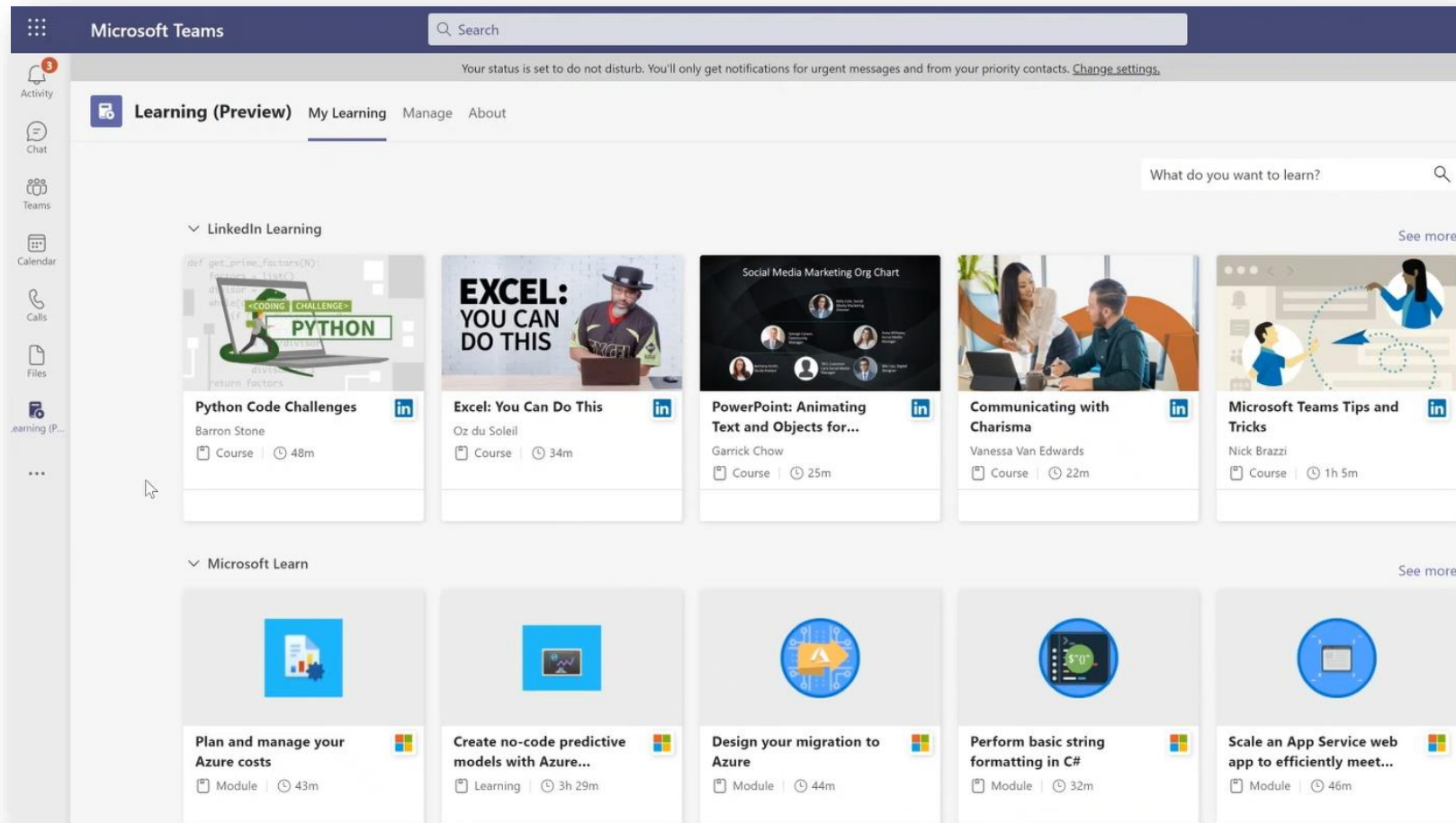
- Organizations need their employees to always have access to essential skills at their fingertips.
- Employees are spending a Lot of time in Microsoft Teams already, But.... there is no easy way to get to the available learning from within Teams.





What is Viva Learning?

Viva Learning brings All the learning available to You directly within Teams.





What content will I see in Viva Learning?

Content Providers

- Microsoft Learn
- LinkedIn Learning
- Skillsoft
- Coursera
- Pluralsight
- edX

LMS Integrations

- Cornerstone OnDemand
- Saba
- SAP SuccessFactors

- APIs available later this year for others to integrate with Viva Learning





How will employees find available training?

- Self Discovery
- MS Graph Recommendations
- Assignments by Managers

The collage illustrates three ways employees find training:

- Assignments by Managers:** A screenshot of the Microsoft Teams 'New assignment' dialog. The 'Assign to' field is populated with 'Malavika Rewari'. The title is 'Leading Remote Projects and Virtual Teams' and the note says 'Hi Malavika! This training will be helpful on your project.' The due date is set for 2/12. A preview of the training course is shown at the bottom.
- Self Discovery:** A screenshot of a LinkedIn Learning course page titled 'Communication within Teams (2017)' by Daisy Lovelace. The course is 1h 8m long and was uploaded on 1/19/2021. The description states: 'Communication is an integral part of strong teamwork. In this course, Duke University professor Dr. Daisy Lovelace walks managers through how to cultivate the communication practices of high-performing teams. She highlights the foundations of successful teams, and explains how to craft a team charter to establish ground rules for how you work together as a cohesive group. She also discusses essential elements of team...'
- MS Graph Recommendations:** A screenshot of a grid of recommended training cards. The cards include:
 - 'Communication within Teams' by Daisy Lovelace (1h 44m)
 - 'Communicating with Empathy' by Sharon Steed (1h 14m)
 - 'Communication Tips WEEKLY' by Brenda Bailey-Hughes (3h 42m)





How much does Viva Learning cost?

- Cost for Viva Learning App: \$0
- Cost for *Basic* Microsoft Learning from Microsoft Learn, LinkedIn Learning: \$0
- Cost for other courses you buy and make available to your employees: *Varied*





When will Viva Learning become available?

- Currently in private preview.
- Public preview in April 2021.
- General availability ... most probably later in 2021





Viva Learning Predictions

- Viva Learning will become a curated search engine for all learning available in your organization.
- Most Microsoft centric Learning Management Systems (LMS) will integrate into Viva Learning and provide their courses through it as well as their own interface.
- There will always be a need still for complementary learning solutions.





Viva Learning Resources

- [Viva learning introduction video](#)
- [Get updates on Viva Learning](#)
- [Viva community forum](#)
- [Viva Learning and VisualSP – Better Together](#)



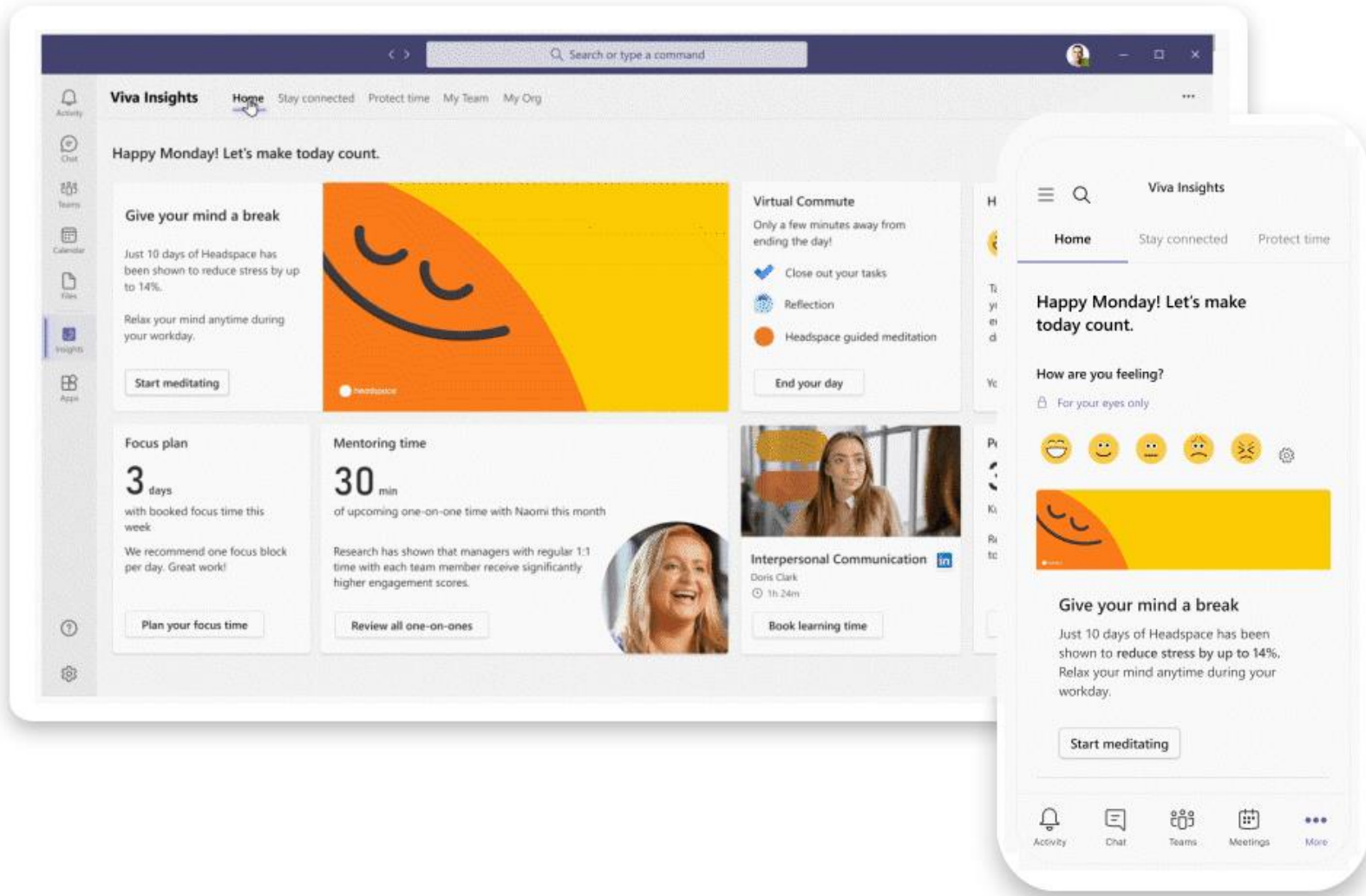
Viva INSIGHTS

Eric Overfield

5X Microsoft MVP

President & CoFounder, PixelMill





Help people,
and businesses,
improve productivity
and wellbeing by
improving work
habits

<https://insights.office.com>





Viva Insights

for individuals

- Personal insights, tailored to each user
- Identify opportunities to change how to work best
- Actionable recommendations
- Currently free and available now in Teams

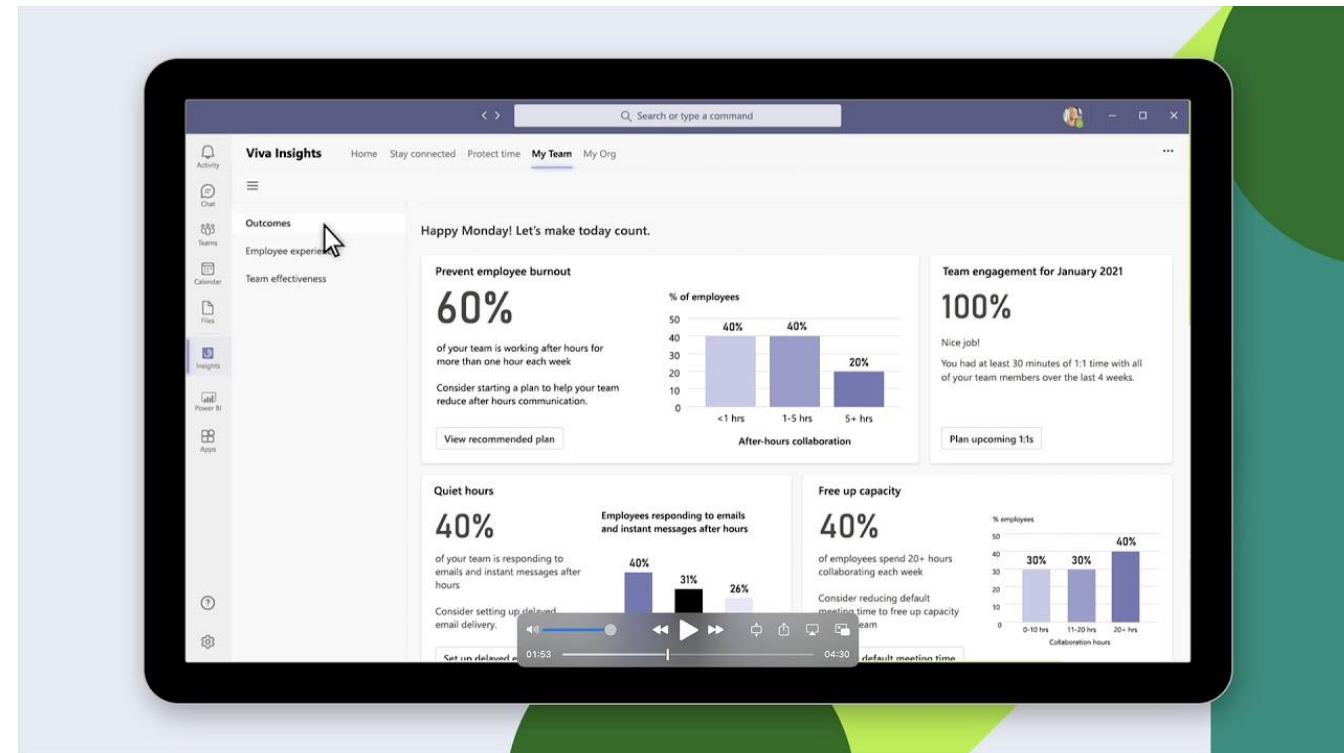




Viva Insights

for managers and leaders

- Identify team's work patterns
- Embedded safeguards
 - De-identification
 - Aggregation
 - Minimal thresholds
 - Differential privacy
- Rich roadmap





Viva Insights

for you

- Data-driven
- Privacy protected
- Stay connected with your job, team, and organization
- Viva Insights – Workplace Analytics requires E5
- Just the beginning





Viva Insights Predictions

Privacy is key to adoption – Microsoft understands this

Well-being and team connectivity will matter more with hybrid office

- Blending of MyAnalytics and Viva Insights (Personal)
- Expanding focus on wellbeing and recommendations in personal and workplace
- Key is driving solutions through use of AI



LIVE Q&A



Next Steps

- **Post Webinar Survey:** Take the 1-minute post webinar survey for a chance to win a \$50 Amazon gift card.
- **Download VisualSP:** download your FREE VisualSP Contextual Microlearning App today
 - [AppSource](#)
 - [MS Teams App Store](#)
 - [Public Group Demo](#)



